



West Pierce Fire & Rescue Employment Frequently Asked Questions

WPFR FAQs

Interested in a career at West Pierce Fire & Rescue (WPFR) and curious about the application and hiring process? Take a moment to read over these Frequently Asked Questions (FAQs).

The mission of the WPFR Equity Team is to develop and lead activities and opportunities that will allow the District and its members to fulfill our internal and external commitments to understanding and working toward equity and inclusion in all aspects of WPFR's organizational culture.

Email is the primary form of communication. Check messages frequently throughout this process. Updates and changes will be sent as quickly as possible via email.

Please read below before contacting WPFR. If your question is **not addressed**, email employment@westpierce.org.

GOVERNMENTJOBS

- **How do I apply for the position?** Submit your account through GovernmentJobs. If you do not have an account, [click here to create a new account](#).
- **What does the application process look like?** GovernmentJobs has created [an application guide](#) that walks you through how to log in, apply, schedule appointments, and check your application status.
- **I can't access my GovernmentJobs account. Can you reset my password?** WPFR personnel can't reset passwords or provide technical support. For GovernmentJobs technical assistance, please call 1-855-524-5627.

APPLICATION PROCESS

- **Are there application and/or testing fees?** WPFR does not charge any fees. If you encounter a website requiring fees to view a job posting and/or to apply, the website is not affiliated with WPFR. Applications are free and only accepted via [our Employment webpage](#) through a GovernmentJobs account.
- **How do I know what I need to provide in my application?** The job posting provides instructions on how to apply and what to submit. Review the posting carefully and familiarize yourself with the application requirements.
- **I have other documents that will support my application. Can I include those?** Attach only the documents requested. Any additional materials will not be considered.

- **Can I send in my resume or drop it off in-person?** WPFR does not accept job application documents in person or by email. Any submissions outside the GovernmentJobs portal will not be considered.
- **I'd like to visit WPFR and introduce myself. Is that something I can do?** No, due to the high volume of interest, WPFR cannot meet with or schedule ride alongs for applicants or candidates outside the formal application process.

HIRING PROCESS

- **How and when will I know if I'm selected to proceed to the next round in the hiring process?** The notification timeline is noted in the job posting. Applicants should expect to hear via e-mail whether they will proceed.
- **I received an email indicating I'm no longer being considered for the position, but I'd like to ask if there's an opportunity to be reconsidered. Can I request reconsideration?** No, all hiring decisions are final. If you wish to try again, you are encouraged to apply the next time a position becomes available.
- **I didn't receive the job but was wondering in what ways I can improve. May I ask for feedback?** No, given the large number of applicants, WPFR cannot provide individual feedback on why a candidate was not selected or hired.